

CRIF DIGITAL

Remote selling

SMART *advisor*

What is Remote selling?

Remote selling is the CRIF solution that manages your end-to-end sales journey, transforming your customer engagement with a seamless UX, making your processes smoother and more efficient.

Through video collaboration, clients receive technical support, working with an agent on any product, completing related documents and adding a digital signature to conclude the process.

Main features

- Digital signature
- Live interaction
- Video collaboration tools
- Omnichannel & workflow-guided UX
- Third parties integration ready

Key performance indicators

+100
projects delivered
worldwide

+25
countries

>90%
average net
promoter score

Why Remote selling

-  Three types of electronic signature available
-  Fully assisted customer interaction
-  Clientless: no application to install
-  Customer journey with customisable workflow

